

AFTER HOURS DUTIES

- Each hospital section prepares its own after hours duty schedule. Specific scheduling instructions will be given during block orientations on the first day of each block or 1/2 block.
- A duty rotation schedule of student clerks and emergency duty clinicians will be posted in Small Animal Intensive Care Unit (ICU), Equine ICU and the Large Animal Reception Area at the beginning of each block.
- Any substitutions on the established duty rosters **MUST** be recorded on these duty rosters. A verbal agreement to change assignment is not acceptable. • Incoming telephone calls to the Small Animal (SA) clinic between 12:00 a.m. and 8:00 am, Monday thru Friday and 11:00 p.m. to 8:00 a.m. on weekends and holidays are programmed to ring at a professional answering service located in the city. Incoming telephone calls to the Large Animal (LA) clinic between 11:00 p.m. to 8:00 a.m.. Monday thru Thursday and 5:00 p.m. to 8:00 a.m. from Friday to Monday are programmed to ring at a professional answering service located in the city. The answering service gathers information and in turn for small animal clients, calls directly into Small Animal ICU. The person answering the call will determine the appropriate course of action so that the client can be called and given appropriate instructions. For large animal calls, the house officer on emergency duty is paged. They will determine the appropriate course of action so that the client can be called and given appropriate instructions. Procedures for after hours duties are discussed with House Officers and students during orientation in their respective hospital section
- The LSU – SVM Veterinary Teaching Hospital is open to receive both referral and non referral emergency cases.