Welcome to MedImpact! Starting January 1, 2021, LSU First is changing its pharmacy benefit manager (PBM) to MedImpact®. We work with LSU First to manage your retail, mail-order and specialty pharmacy benefits. Our goal is to make it as easy as possible to get you the medication you need.

**Filling at a Retail Pharmacy**
You may get a 30-day generic and/or brand name prescription drug at one of 65,000 MedImpact participating retail pharmacies.

**Mail-Order Pharmacy Program**
MedImpact Direct® provides free home delivery for those medications you take regularly for conditions such as high blood pressure or diabetes. If you get medications through PraxisRx, all current and valid mail-order prescriptions will be transferred to MedImpact Direct®. Some types of medications cannot be transferred and will require a new prescription. Visit [www.medimpactdirect.com](http://www.medimpactdirect.com) to learn more and get started. You may call us at 855-873-8739.

**Specialty Pharmacy Services**
If you take specialty medicine(s), the MedImpact Direct Specialty® Program can help. These drugs treat chronic conditions such as cancer or hepatitis C. If you are taking a specialty medication, MedImpact Direct® will contact you before January 1, 2021 to help with a smooth transition. Your medication can be delivered to your home, prescriber’s office, or place of your choice. We use plain packaging for privacy. There is no fee for standard delivery. To learn more, visit [www.medimpactdirect.com](http://www.medimpactdirect.com) or call 877-391-1103.

**Prescription Drug Copays**
Under your new pharmacy program, your copayments are based on the same three-tier formulary structure that is in place today. The three tiers are:

- **Generic medications** are covered at 100% after your HRA is exhausted
- **Brand name medications** are covered at 80% after your HRA and deductible have been met. You pay 20%, up to $150 for a 30-day supply
- **Specialty medications** are covered at 80% after your HRA and deductible have been met. You pay 20%, up to $150 for a 30-day supply
Online Portal
MedImpact offers online tools to help you make informed choices regarding your formulary and copay options. You’ll need your prescription drug card to register. Starting January 1, 2021, go to www.medimpact.com to visit the MedImpact member portal. Once you register, you can sign into your account where you can:

- Check drug prices
- View benefit highlights
- View prescription history

How to Use Your New Pharmacy Program
The enclosed ID card has pharmacy information that will allow you to fill your prescriptions, beginning January 1, 2021. To make sure you get your prescriptions, please show your new ID card to your pharmacy starting January 1, 2021, so they can update their system.

Questions?
For more information on or after January 1, 2021, please contact MedImpact Customer Service at 833-229-3594 (TTY dial 711).