As of September 16, 2010, there were 66 completed responses to the survey:

appapp.org....DBA Need-Heed
Audubon Area Zoning Association
Bocage Civic Association
Broadmoor Improvement Association
Bunny Friend Neighborhood Association
Bywater Neighborhood Assn.
Carrollton/Riverbend Neighborhood Association
Central Carrollton Association
Central City Partnership
Central City Renaissance Alliance
Claiborne-University Neighborhood Association
Coliseum Square Association
Common Ground Relief, Inc.
DeSaix Area Neighborhood Association
Desire Street Ministries/CDC 58:12
Donner Estates Homeowner’s Association
Downtown Neighborhoods Improvement Association
ENONAC
Faubourg Delachaise Neighborhood Association
Faubourg Marengo Neighborhood Association
Faubourg Marigny Improvement Association
Faubourg Saint John Neighborhood Association
Faubourg St. Roch Neighborhood Association
Filmore Gardens Neighborhood Association
Freret Market
Gentilly Civic Improvement Association
Gentilly Heights East Neighborhood Association (GHENA)
Gentilly Heights/Vascoville Neighborhood Watch
Gentilly Sugar Hill Neighborhood Association
Gentilly Terrace and Gardens Improvement Association
Gert Town Enterprise Economic Redevelopment
Gert Town Revival Initiative
Hoffman Triangle Neighborhood Association
Hollygrove Neighbors
Irish Channel Neighborhood Organization
Kenilworth Civic and Improvement Association
Kingswood Homeowners Association
Lafitte Resident Council
Lake Willow Homeowners Association
Lakeshore Property Owners’ Association
Lakeview Civic Improvement Association
Lower 9th Ward NENA
lower9nine.org
Maple Area Residents, Inc.
Melia Subdivision
Mid-City Neighborhood Organization
Milneburg Neighborhood Association
Mirabeau Gardens Neighborhood Association
MQVN Community Development Corporation
NHS
North Rampart Main Street, Inc.
Oak Park Civic Association
Old Algiers Main Street Corporation
Operation S.O.W. Inc.
Oretha Castle Haley Boulevard Merchants & Business Assn & Main Street
Paris Oaks/Bayou Vista
Parkview St. John Homeowners Association
Phoenix of New Orleans, Inc
Pontilly Neighborhood Association
Rosedale Subdivision
Seabrook Neighborhood Association
StateStreetDrive.com
Trinity Christian Community
Vieux Carre Property Owners, Residents, and Associates
Vista Park Civic and Improvement Association
West Barrington Neighborhood Association
Organization Types

Most of the responding organizations are Neighborhood Associations, which were the primary target of the survey. In addition, there are some Neighborhood or city-wide Community Development Corporations (CDC’s), Recovery Centers, Economic/Business Associations, Umbrella organizations, and Condo/Subdivision Associations.

<table>
<thead>
<tr>
<th>Organization Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Neighborhood Association</td>
<td>48</td>
</tr>
<tr>
<td>Neighborhood CDC</td>
<td>7</td>
</tr>
<tr>
<td>NBH Recovery Center</td>
<td>4</td>
</tr>
<tr>
<td>NBH Economic/Business Association</td>
<td>4</td>
</tr>
<tr>
<td>Umbrella</td>
<td>2</td>
</tr>
<tr>
<td>Citywide CDC</td>
<td>1</td>
</tr>
<tr>
<td>Condo/Subdivision</td>
<td>1</td>
</tr>
</tbody>
</table>
Organization Age

Roughly two-thirds of the organizations were in existence prior to Katrina, but there was a burst of organizational founding after the storm. The oldest of the neighborhood associations is the Lakeview Civic Improvement Association, founded in 1924.

![Year of Founding (cumulative)](image)
Geographical Capacity

Almost all of the organizations feel they are able to serve their whole district area.

![Geographical Capacity Pie Chart]

Community Composition

And most of the organizations feel their neighborhoods’ social composition has remained about the same since Katrina.

![Community Composition Bar Chart]
Organizational Activity

Generally, neighborhood associations have somewhat more active memberships since Katrina, and it has become easier to mobilize residents.
Organizational Capacity

Neighborhood associations have greater organizational capacity since Katrina: more staff, larger committees, organizational offices, and larger budgets. Interestingly, funding tends to come more heavily from foundation and private sources, more than government, and local/state government more than federal. Resident dues and fund-raisers are a significant source of funds (see appendix chart). Faith-based organizations are not a major source of funding – though, as shown below, they are a major source of volunteer labor.
Changes in Organizational Capacity Since Katrina (averages)

Total Organizational Budget

Sources of Organization's Funds

General Nonprofit Organizations
Donations from Private Indivs
State Of Louisiana Grants
Business/Corporate Grants
City Grants
Faith-Based Organizations
Other
Federal Grants
Red Cross Grants
Organizational Resources

The most prevalent organizational resource is a committee structure. About half of the organizations also use computer database programs and have a system of block captains. However, the block captain system may be more in name than in practice, since their oversight committees are the least active. The most active committees, besides executive boards, are for safety, beautification, zoning, and membership. Development, business, and outreach committees tend to be less active.

![Organization Resources](image1)

![Active Committee Structure](image2)
Organizational Services

Neighborhood associations tend to provide more informational and partnering services, than direct delivery of services, and the information tends to be more general than specialized. Thus, organizations send emails and produce newsletters and websites, but they don’t provide much case management or medical or tax advising. They hold regular community meetings, but they tend not to provide community centers, tools or office equipment or housing for volunteers. And they coordinate information with city agencies, especially about blight, crime, and street/infrastructure conditions; but they more seldom pursue law/code enforcement or external investment.

What Does Your Organization Provide?

- Send Email messages
- Encourage renters and/or business owners to join
- Track & update residents' contact information
- Track membership dues payment & reminders
- Maintain Rosters of Property owners
- Regularly publish a Newsletter
- Maintain an up-to-date website
- Maintain Business Owners List
- Provide Rebuilding/Return guide
- Provide Medical Information, Resources
- Provide Emergency Prep & Evac Planning
- Provide Property Tax Records
- Help in applying for Road Home & other grants
- Send Text messaging
- Provide Resident Case Management

[Bar chart showing the extent of services provided by organizations]
What Does Your Organization Provide?

- Hold regular NBH town hall & information meetings
- Provide Active Committees
- Provide A Plan of Yearly Goals & Objectives
- Provide Surveys, Community Mapping
- Coordinate volunteer groups for local projects
- Provide Block Captains System
- Provide copy, telephone, internet capabilities
- Provide Resident Community Center
- Have volunteer housing for your NBH projects
- Maintain lawn/garden tools

- Yes, Extensive
- Yes, Basic
- Yes, but Incomplete or Partial
What Does Your Organization Provide?

- Collaborate w City Councilperson
- Interact Directly w City Agencies to RemEDIATE Blight
- Track Blighted properties
- Track condition of public properties, streets, etc
- Collaborate w City Hall Agencies
- Collaborate w City Planning Commission
- Monitor Compliance w Zoning Regulations
- Provide Formal Partnering w Police Department
- Track condition of residents' properties
- Provide NBH Safety/Crime Watch
- Work w City Agencies to pick up Abandoned vehicles
- List Abandoned vehicles
- Seek partnership/investment from businesses
- Seek Foundation grants
- Develop strategy for development & repopulation
- Seek investment from outside the region
- Seek Government grants
- Create Community Development Corporation (CDC)

Choose one of the following:

- Yes, Extensive
- Yes, Basic
- Yes, but Incomplete or Partial

September 16, 2010
Use of Volunteers

Although post-Katrina New Orleans has become well known for its extensive use of volunteer services, in fact, neighborhood associations have only sought or used volunteers to a moderate extent. Organizations are fairly evenly divided as to the priority they put on working with volunteers. Possibly, this is because they do not find volunteer labor to be universally useful or of high quality. Faith-based volunteers are judged to be highly effective; others, somewhat mixed. And volunteers tend to have only moderate to low skills: very few have brought professional training in any field. In any event, usage of volunteer labor fell off considerably after the first couple years of recovery.
How Volunteers help your Organization

- Unskilled or semi-skilled physical work
- Skilled construction work
- Recovery assessment surveys (incl mapping)
- Conducting resident interview surveys
- Clerical & office assistance
- Help residents apply for grants
- Legal assistance (trained)
- Transportation, giving rides
- Medical assistance (trained)
- Counseling (trained)

Volunteers per month

- From Katrina to end of 2007
- Since the start of 2008
Relations among Neighborhood Associations

In contrast to their pre-storm reputation for beggar-thy-neighbor competition for resources and inter-communal conflict, post-Katrina New Orleans neighborhood associations take a notably cooperative view of their neighbors. Roughly 90 percent say their relations are cooperative rather than conflictual; and they list many areas in which they work together – especially in relations with city agencies.

How Do You Partner with other Neighborhood Organizations?

- Lobby City Council
- Blight and Code Enforcement
- Changing/Adjusting Zoning
- Work with City Agencies
- Area Economic Development
- Improve Parks & Common Spaces
- Work with State Legislators
- Street/Infrastructure Repairs
- Manage Volunteer Projects
Relations with Other Partners

Organizations' relations with other partners and agencies in Greater New Orleans is quite mixed. They rate as effective their relations with their own government representatives, their neighboring organizations, and NPN. They rate city agencies, and especially the mayor’s office and the Army Corps of Engineers as ineffective. (To be sure, most survey responses were collected during the Nagin administration, so there may be improvement under Mayor Landrieu.) Neighborhood associations would like to partner with many organizations, especially business groups and major nonprofits and service providers.
Who Would Be Helpful Partner for You?

- Local Businesses (Rouses, mom & pops)
- Beautification / Quality of Life (Beacons of Hope, etc)
- Economic Development (Regional Planning Commission, GNO Inc, Stay Local)
- National Retailers (Home Depot, Kinko’s)
- Health (Mobile Vans, LPHI, Catholic Charities)
- Volunteer Management Organizations (hands-on, Kaboom, Faith based vol, etc).
- Housing Non-Profits (NHS, Fair Housing Action Center, Rebuilding Together, PNOLA, etc)
- Education Non-Profits (SOS Nola, Parents Organizing Network, Rethink)
Views of NPN

Neighborhood associations generally have a positive view of the Neighborhoods Partnership Network, and the ratings do not vary dramatically across the different services NPN provides.

How Can NPN be Most Beneficial for You?

Rate NPN's Effectiveness in:
Neighborhoods Partnership Network / LSU
Survey of New Orleans Neighborhood Associations, 2009-2010
(N=66 completed interviews)

Interim Report by
Frederick Weil, LSU Sociology
September 16, 2010

Source of Funds

- Over 75%
- About 50-75%
- About 25-50%
- Some Money, but less than 25%