



INTERCULTURAL KNOWLEDGE

DEMONSTRATING THE AWARENESS, ATTITUDE, KNOWLEDGE AND BEHAVIORAL SKILLS REQUIRED TO INTERACT WITH AND WORK ALONGSIDE PEOPLE FROM DIFFERENT LOCAL AND GLOBAL CULTURES.

KEY BEHAVIORS

- Solicit and use feedback from **multiple cultural perspectives** to make fair decisions.
- Promote **fair treatment and mutual respect** by encouraging practices that ensure all individuals can contribute and thrive in group settings.
- Engage in **cross-cultural experiences** by seeking opportunities to learn from a variety of communities, enhancing personal growth and global awareness.
- Actively **seek out and value alternative perspectives**, driving respectful dialogue and creating a collaborative environment where all opinions are integral to decision-making.
- **Identify resources and remove obstacles** that hinder success, ensuring fair access and opportunities for all, regardless of background or personal differences.

HOW EMPLOYERS ASK

- Tell me about a time where you went out of your way to ensure that a peer felt like they **mattered & belonged**.
- Interacting with others can be challenging at times. Describe a situation when you wished you had **acted differently** with someone.
- Describe a time when you worked to alleviate a problem that **someone else was struggling to solve**?
- Can you share an example of a time when you worked with someone from a **different background** than yours? What did you learn from the experience?

WHERE TO BUILD IT...

- Community cultural events
- Student organizations
- Volunteer LSU
- Resident Assistant roles
- Customer service positions
- Class projects
- Study Abroad



HOW TO TALK ABOUT IT

Resume Bullet Examples

- **Enhanced** cultural competence by studying abroad in Spain, collaborating with local students and navigating daily life in a different cultural context
- **Organized and facilitated** a series of workshops on intercultural awareness and communication for my sorority's membership.
- **Volunteered** with a local refugee resettlement agency, providing English language instruction and cultural support to new arrivals.
- **Provided** high level customer service to a broad group of clients in a fast-paced work environment.
- **Hosted** multiple programs highlighting the various cultures of students living in the East Campus Apartments on campus.