**SAMPLE BEHAVIORS**

- Solicit and use feedback from *multiple cultural perspectives* to make inclusive and equity-minded decisions.
- Actively contribute to inclusive and equitable practices that influence individual and systemic change.
- Advocate for *inclusion, equitable practices, justice, and empowerment* for historically marginalized communities.
- Seek *global cross-cultural interactions and experiences* that enhance one’s understanding of people from different demographic groups and that leads to personal growth.
- Keep an open mind to diverse ideas and *new ways of thinking*.
- Identify resources and *eliminate barriers* resulting from individual and systemic racism, inequities, and biases.

**WHERE TO BUILD IT...**

- Cultural Center programs
- Student organizations
- Volunteer LSU
- Resident Assistant / Ambassador roles/ Student Government
- Customer service positions
- Class projects
- Service Learning courses
- Student exchange programs

**WHY EMPLOYERS CARE**

- Tell me about a time where you went out of your way to ensure that a peer felt like they *mattered & belonged*.
- Interacting with others can be challenging at times. Describe a situation when you wished you had *acted differently* with someone.
- Describe a time when you worked to alleviate a problem that *someone else was struggling to solve?*
- Can you share an example of a time when you worked with someone from a *different background* than yours? What did you learn from the experience?
- How do you ensure that a client or colleague’s opinions are *heard and valued* during a discussion?

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**WHAT IS INTERCULTURAL KNOWLEDGE:**

**DEMONSTRATE THE AWARENESS, ATTITUDE, KNOWLEDGE AND BEHAVIORAL SKILLS REQUIRED TO EQUITABLY ENGAGE AND INCLUDE PEOPLE FROM DIFFERENT LOCAL AND GLOBAL CULTURES**

**EQUITY & INCLUSION | OPENNESS TO UNDERSTANDING OTHERS | ADVOCACY**

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**HOW TO TALK ABOUT IT**

**Resume Bullet Examples | Intercultural Knowledge**

- Led a team of 10 diverse students in developing and implementing a diversity and inclusion training program for the university community.
- Organized and facilitated a series of workshops on intercultural awareness and communication for my sorority’s membership.
- Volunteered with a local refugee resettlement agency, providing English language instruction and cultural support to new arrivals.
- Provided high level customer service to a broad diverse group of clients in a fast-paced work environment.
- Hosted multiple programs highlighting the diverse cultures of students living in the East Campus Apartments on campus.