SAMPLE BEHAVIORS

- Make decisions and solve problems using sound, inclusive reasoning and judgment.
- Gather and analyze information from a diverse set of sources and individuals to fully understand a problem.
- Proactively anticipate needs and prioritize action steps.
- Accurately summarize and interpret data with an awareness of personal biases that may impact outcomes.
- Effectively communicate actions and rationale, recognizing the diverse perspectives and lived experiences of stakeholders.
- Multi-task well in a fast-paced environment.

WHERE TO BUILD IT...

- Classroom discussions
- Research projects
- Front Desk Assistant roles
- Customer Service roles
- Supplemental Instructor roles

HOW EMployERS ASK

- Tell me about a time that you used data to make an informed decision about your next steps in a project?
- Describe a time when you had to come up with a creative solution to a problem.
- How do you effectively gather information to make well informed decisions?
- Recall a time when your education and experiences did not prepare you for a task. What did you do?
- Can you give me an example of a time when your attention to detail prevented a mistake or error?

HOW TO TALK ABOUT IT

Resume Bullet Examples | Critical Thinking

- Strategically evaluated materials submitted to determine placement and flow in yearbook.
- Resolved customer concerns effectively and with a high level of customer service.
- Analyzed data on a monthly basis to showcase progress of each specimen and overall project.
- Tailored communication and explanations to students based on current level of understanding.
- Researched and developed a counselor mentoring program for new staff members to provide additional training and support.
- Creatively planned and implemented residential programs that focused on social and academic success.
- Analyzed customer purchase history using sales tracking database to produce product ordering guidelines for a local small business.
- Conducted extensive research on foreign companies and international trade for capstone project.