Proposed ITS Telecom Billing Changes
Current vs Proposed Billing Process

Current Process

- FY Budgets to departments by B&P
- 1x Year

Proposed Process

- Depts reconcile monthly statements
- ITS funds directly for telecom expenses
- 1x Transfer
- Net Effect to Departments - $0
**Proposed Process for A&M Campus Unrestricted Accounts**

1. Use the March 2021 bill as the census month
2. Calculate the monthly total for phone/voicemail and network ports (where applicable) on the March 2021 bill
3. Take the amount from step 2 and multiply it by 12
4. For FY22, the department will have a permanent budget reduction equal to the amount in step 3*

   *Net impact to the department would be $0
   *Users of Long Distance will see a net gain
Billing Changes

The following items that were paid out of unrestricted accounts would no longer be billed for:

- Phone and voicemail
- Long distance within the U.S.
- Network ports
- Video surveillance network ports

The following services will continue to be billed for:

- Storage
- Servers
- International long distance
- Direct chargeback items (circuits, phone lines, and services provided by 3rd party)
- Call center features
- Installation of new network jacks (cabling and port costs)
Adding Services for Unrestricted Accounts

• Departments will be able to add additional phone, voicemail and network connections at no additional charge, **provided the infrastructure can accommodate the addition**.
• Department would be charged if additional wiring is needed
• Costs for additional physical handsets will be billed as a one-time charge