

SHORT'S TRAVEL ONLINE

STARTING YOUR SEARCH

Utilize the Search window on the portal

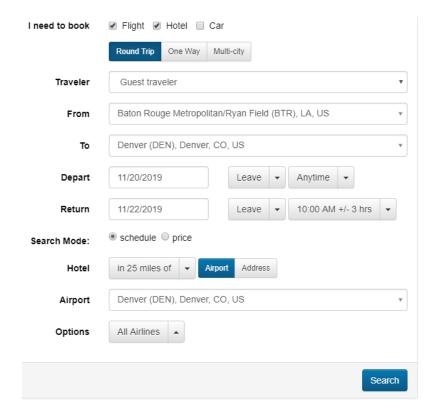
Search Round Trip, One Way, or Multi-City flights.

Search Hotel or Car by themselves or with Round Trip or One-Way flights. Muti-city flights require hotel and cars to be booked separately.

You may book for yourself, for a guest traveler, or for anyone profiled traveler you have access to.

Enter your 'from' and 'to' cities. For cities that have more than one airport, you can select a specific airport, or the metro area to search for lowest fares into all airports within the city.

Select your depart and return dates from the calendar. Select your preferred times – you can search by departure or arrival time. Search Anytime, Early Morning, Late Morning, Afternoon, Evening, or Red Eye flights. Or, search any specific time of the



day. When searching by time of day – you will see +/- hours. This is your company's lowest fare policy window. If you search anytime of the day, you will need to book the lowest fare for the day to be within your company's low fare policy rule.

You may search hotels by the airport, an address, or any offices/venues that have been loaded for your company. When searching by address, you may search for a specific address, or just by the city name.

Search for cars at a city's airport from the widget. You can choose city locations for that city from the search results. You can choose to pick-up and drop-off in a different city.





Flight Search

Flights with blue buttons are within company policy. Flights with gray buttons are outside of company policy. Hover over "Outside Policy" to see why.

Click the search icon to start a new search. Your current search will show as a link at the top of the page. You can switch between multiple searches by clicking these links at the top of the page.

By default, the lowest roundtrip flights, for your requested times, are displayed. You may see schedules for outbound and return flights by clicking on the buttons with those city names and dates at the to of the screen.

Sort flights by price, or by price +1 or +2 checked bags. You will pay for checked bags with the airline.

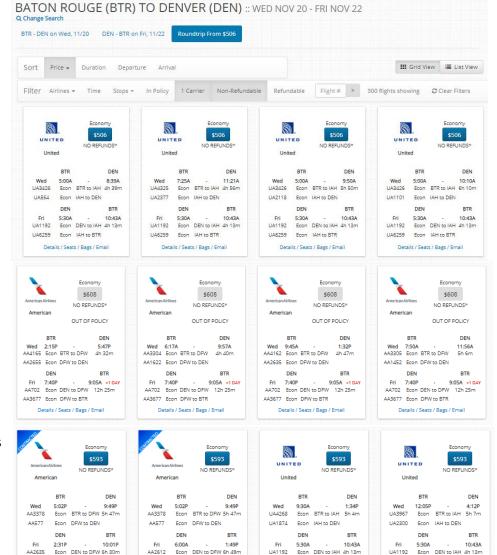
Sort by total trip duration, departure times, or arrival times.

Filter by specific airlines, class of service (if your company allows business or first class

you can filter those results in with your economy results).

AA2635

AA3282



Filter by refundable, nonrefundable fares. By default, we display the lowest prices, with are typically non-refundable. You can choose to display "More refundable fares".

Econ DFW to BTR

Details / Seats / Bags / Emai

Click "Non-stops" to see only non-stop flights. Click "In-policy" to see only flights within company policy. Or, click Single carrier to see flights that depart and return on the same airlines. Click again to clear those filters.

AA2612

Econ DEN to DFW 6h 49m

AA3184 Econ DFW to BTR

Details / Seats / Bags / Email

UA1192

Econ DEN to IAH 4h 13n

UA6259 Econ IAH to BTR

Details / Seats / Bags / Emai

UA1192

UA6259

Econ DEN to IAH 4h 13m

Econ IAH to BTR

Details / Seats / Bags / Email





Hotel Search

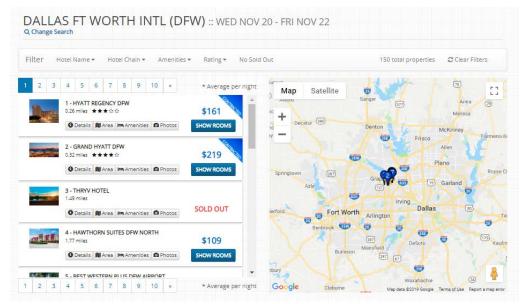
Search by filtering down the hotel list on the left side, or by the interactive map on the right side.

Double click anywhere on the map, and we will update your search based on that location.

Scroll through the list of hotels on the left. 20 hotels display per page, on the list and are referenced by number on the map.

We search real-time rates and availability for each hotel, including rates contracted by your company.

Any hotels with a green 'preferred' flag are hotels or hotel chains preferred by your company. Any hotels with a blue 'contracted'



For each hotel, click on details, area, amenities, or photos to see more detailed information.

Click "Show Rooms" to see all room types and room rates available at that hotel. We will show you which hotel rooms and rates have been contracted by your company (when applicable).

Any rooms with blue buttons are within company policy, any rates with gray buttons are outside company policy.

flag are hotels that have contracted a corporate discount with your company.

Any hotels with blue buttons are within your company policy. Any hotels with gray buttons are outside of your company policy. Hover over "OUT OF POLICY" to see why each hotel is not within policy.

Filter by hotel chain or chains, hotel amenities, or hotel start rate. Click to see only hotels within policy, or only hotels that are not sold out. Click again to clear these filters.

We display sold out hotels in case you are searching for a specific hotel that is sold out. We want you to know the hotel is in the system, it is just not available for the date your selected.

Car Search

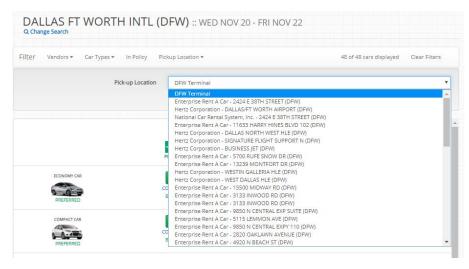
When you begin your car search, you may choose to drop-off at the same location, or at a different location.

From your initial search, you will search the city airport for the location you are renting. If you want to search an off-airport city location, you will have that choice on the car search results page.

Select your pick-up and drop-off dates and times.







From the search result, you can now select the city location from the drop-down for both your pick-up and your drop-off locations.

The locations are listed in alphabetical order by car vendor, then by location address.

Future releases will allow you to search for the closest location to a specific address or see locations on a map.

By default, the car grid will only show car vendors and car types within your company policy.

You may 'clear filters' at any time to see all car types and vendors.

Only cars within blue buttons are within company policy. Cars with gray buttons are outside company policy. Click "Out of Policy" to see why.

We will show the lowest car rates across all vendors and car types with a green button.

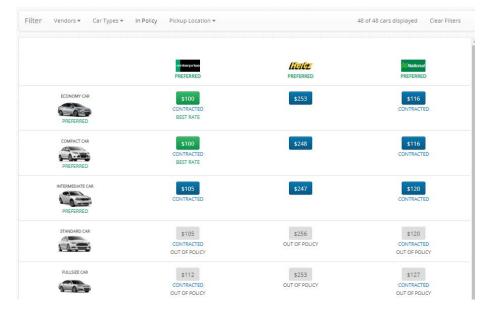
The green 'preferred' flags at the

top of the page indicate the car vendors that your company prefers. The green 'preferred' flags down the left of the page indicate car types that your company prefers.

Filter by car vendor, or car types.

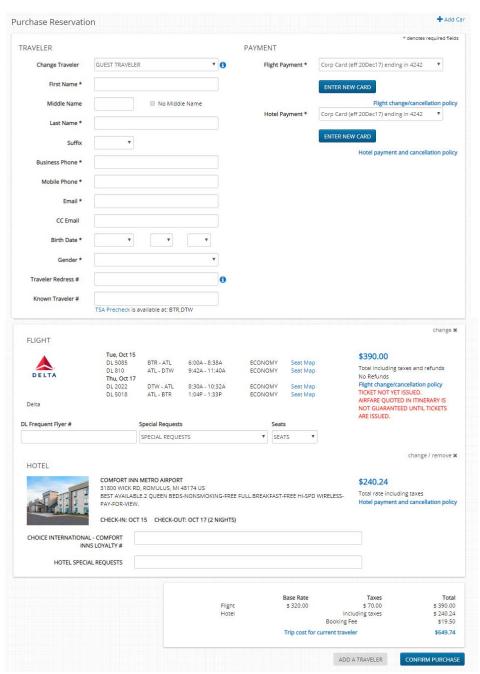
One Page Check-out

If you are booking for a profiled traveler, all profile information is displayed. You can choose to save any changes you make to traveler information on this page to your profile.









The profiled traveler's credit card information will be displayed for flights or hotels. If a company central bill card is loaded within for your access, you may select that card as well. If you are a travel arranger booking for another traveler, you may choose to pay with your saved cards.

If you are entering a new card, the CVV security code on the back of the card, and the billing address are required.

Check the flight and hotel cancellation rules by hovering over those links in the payment section, or when reviewing your itinerary below.

If you are booking flight, hotel, or car outside of policy, your company may require a reason code. You will select those for each itinerary section below.

Enter (or review from saved profile information) your frequent flyer numbers, special requests and seat assignments. You may select specific seat assignments from the seat map (if the airline provides the seat map information).

Review your total price.

You may add a traveler for the same flight, hotel, and car itinerary by clicking 'Add a Traveler" at the bottom of the page. You can then select to room the car, hotel, or flight for each traveler. You may add up to 4 travelers for each reservation.





CouldYou

Travel a different date for the best rate? See the total trip cost on other dates for your exact same flight, hotel room, and car rental.

This is an optional add-on to the new STO experience that can provide significant savings. We are finding an average savings of \$190.22 per trip in over 50% of our searches.

CouldYou makes it more transparent to travelers that prices change dramatically day to day, and will change their behavior so they are researching their trip before confirming their meeting dates.

Once a trip is selected on STO, CouldYou automatically searches for better rates within 7 days of the selected travel date. Travelers can change their date with one click to continue to purchase the cheaper option for the exact same trip.

CouldYou provides robust reporting to the travel manager, showing the potential savings opportunities by changing traveler's behavior to research travel costs before confirming meeting dates.

