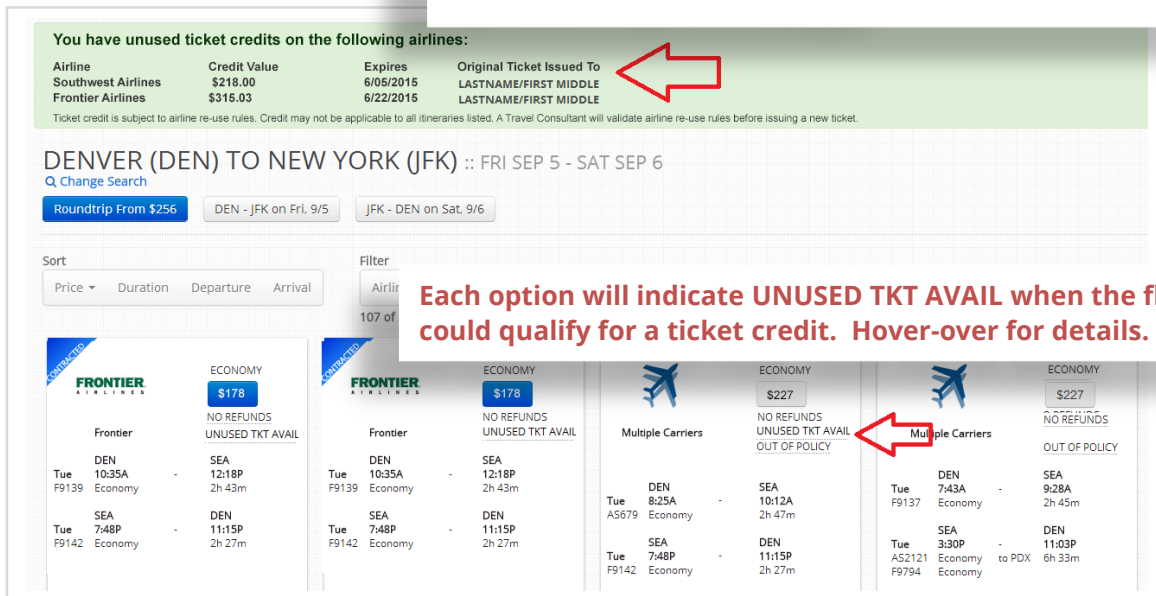


Short's Travel Online (STO) – Unused Tickets

Short's Travel is excited to introduce an enhancement to STO that will further drive cost savings in your travel program. Travelers and travel arrangers will now see unused ticket credits within STO search results to assist them with choosing the best flight. They can also easily request to apply an unused ticket credit toward the new ticket purchase at check-out.

STO Search Results

STO will alert the traveler at the top of search results when unused ticket credits are available.



You have unused ticket credits on the following airlines:

Airline	Credit Value	Expires	Original Ticket Issued To
Southwest Airlines	\$218.00	6/05/2015	LASTNAME/FIRST MIDDLE
Frontier Airlines	\$315.03	6/22/2015	LASTNAME/FIRST MIDDLE

Ticket credit is subject to airline re-use rules. Credit may not be applicable to all itineraries listed. A Travel Consultant will validate airline re-use rules before issuing a new ticket.

DENVER (DEN) TO NEW YORK (JFK) :: FRI SEP 5 - SAT SEP 6

Roundtrip From \$256 | DEN - JFK on Fri. 9/5 | JFK - DEN on Sat. 9/6

Sort: Price, Duration, Departure, Arrival | Filter: Airline

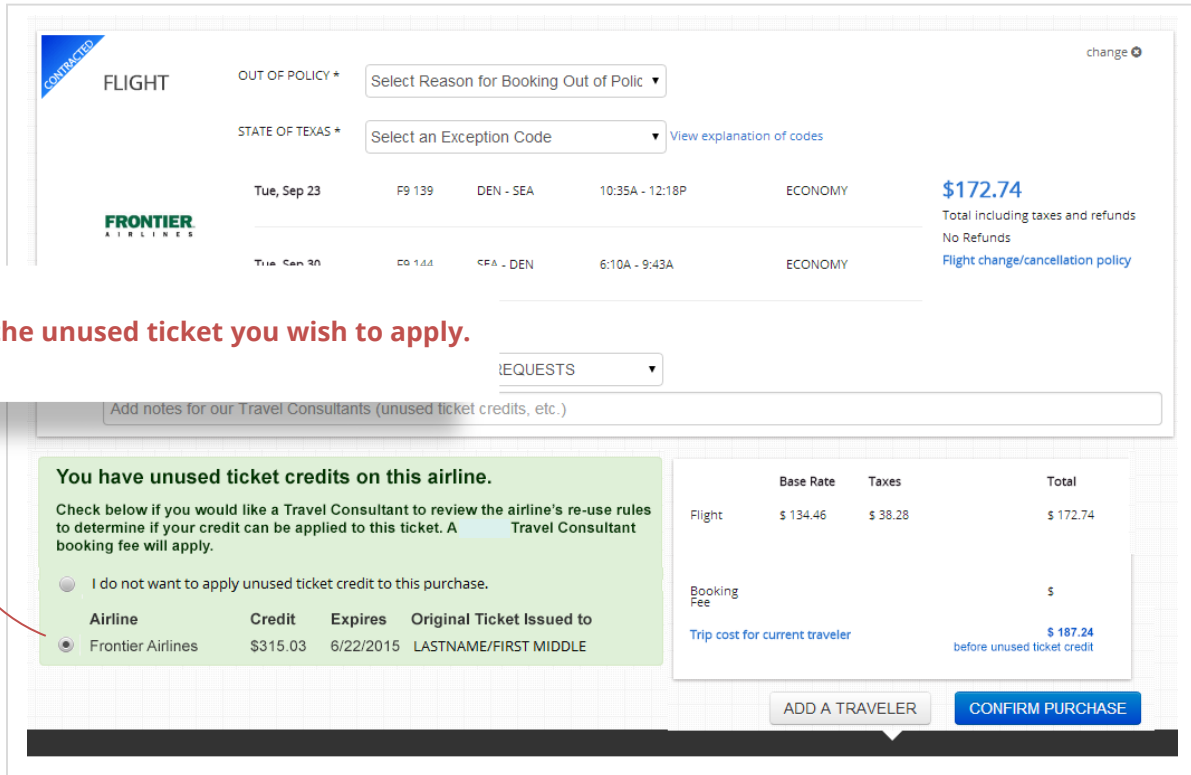
Each option will indicate UNUSED TKT AVAIL when the flights could qualify for a ticket credit. Hover-over for details.

Carrier	Class	Price	Notes
FRONTIER	ECONOMY	\$178	NO REFUNDS UNUSED TKT AVAIL
FRONTIER	ECONOMY	\$178	NO REFUNDS UNUSED TKT AVAIL
Multiple Carriers	ECONOMY	\$227	NO REFUNDS UNUSED TKT AVAIL OUT OF POLICY
Multiple Carriers	ECONOMY	\$227	OUT OF POLICY

STO will display credits fully unused tickets (all flight segments for the previous ticket were never traveled).

Applying Unused Ticket Credits at Purchase

When purchasing a ticket, the traveler will see their unused tickets for the airline selected and can request the credit be applied to their online booking. The reservation will be routed to a Travel Consultant. The total trip cost will reflect any Travel Consultant ticketing fees.



SELECTED

FLIGHT

OUT OF POLICY *

STATE OF TEXAS * [View explanation of codes](#)

FRONTIER AIRLINES	Tue, Sep 23	F9 139	DEN - SEA	10:35A - 12:18P	ECONOMY	\$172.74 Total including taxes and refunds No Refunds Flight change/cancellation policy
	Tue, Sep 20	F9 144	SEA - DEN	6:10A - 9:43A	ECONOMY	

REQUESTS

You have unused ticket credits on this airline.

Check below if you would like a Travel Consultant to review the airline's re-use rules to determine if your credit can be applied to this ticket. A Travel Consultant booking fee will apply.

I do not want to apply unused ticket credit to this purchase.

Airline	Credit	Expires	Original Ticket Issued to
<input checked="" type="radio"/> Frontier Airlines	\$315.03	6/22/2015	LASTNAME/FIRST MIDDLE

	Base Rate	Taxes	Total
Flight	\$ 134.46	\$ 38.28	\$ 172.74
Booking Fee			\$
Trip cost for current traveler			\$ 187.24 before unused ticket credit

The Travel Consultant will validate and apply the ticket credit less any airline exchange fees. After the Travel Consultant has issued the new ticket, the confirmation invoice will reflect the final ticket cost.

Confirmation Invoice

After the Travel Consultant has issued the new ticket, the confirmation invoice will reflect the final ticket cost including the original ticket amount, new ticket amount, and airline exchange penalties.

TRAVELER	BILLING INFO	INVOICE DATE	INVOICE	TICKET	ORIGINAL	PAYMENT	TOTAL
LAST/FIRST MIDDLE		JUN 24, 2014	15225813	0167408761712		MC...9106	\$ 315.03
LAST/FIRST MIDDLE		JUN 24, 2014	15225813	FEE 0612108827		MC...9106	\$
LAST/FIRST MIDDLE		AUG 5, 2014	15230882	0167410908191	7408761712	MC...9106	\$ 57.71
LAST/FIRST MIDDLE		AUG 5, 2014	15230882	FEE 0613042619		MC...9106	\$
TOTAL						PAID	\$ 392.24


 **FRIDAY, AUGUST 8, 2014** **CONFIRMED**

UNITED AIRLINES FLIGHT 5794 ECONOMY MILES: 409
 DEPART: (IAH) HOUSTON- 7:22 AM SEAT: 10C ELAPSED: 1:23
 INTERCONTINENTAL, TX 8:45 AM FF NUMBER: XU209975
 ARRIVE: (OKC) OKLAHOMA CITY, OK
 AIRLINE CONFIRMATION: **UNITED AIRLINES - AEWOWF**

 **SUNDAY, AUGUST 10, 2014** **CONFIRMED**

UNITED AIRLINES FLIGHT 4177 ECONOMY MILES: 253
 DEPART: (IAH) HOUSTON- 5:30 PM SEAT: 08A ELAPSED: 1:03
 INTERCONTINENTAL, TX 6:33 PM FF NUMBER: XU209975
 ARRIVE: (BTR) BATON ROUGE, LA
 AIRLINE CONFIRMATION: **UNITED AIRLINES - AEWOWF**
 OPERATED BY EXPRESSJET AIRLINES DBA UNITED EXPRESS


THIS TICKET IS NON REFUNDABLE
 YOUR TRAVEL APPROVER ACCEPTED THE FARE OF \$387.15 ON 24JUN14 06:02PM
 THIS TICKET IS NON REFUNDABLE.
 ANY CHANGES OR CANCELLATIONS TO THIS RESTRICTED FARE MUST BE MADE PRIOR TO THE TICKETED DEPARTURE TIME. CHANGES ARE SUBJECT TO AVAILABILITY AND MAY RESULT IN A FARE INCREASE IN ADDITION TO APPLICABLE REISSUE FEES.
 EXCHANGE TICKET NUMBER: - 0167408761712
 NEW TICKET: - \$ 172.74
 ORIGINAL TICKET: - \$ 315.03
 PENALTY: - 200.00
 ADDITIONAL COLLECTION: - \$ 57.71

 **Your card will be charged the amount reflected as the additional collection.**

FindIt – Unused Tickets Search

You can also search external websites and send the flights to Short’s Travel using FindIt®.

The FindIt® email response will indicate when unused ticket credits are available for the requested flight or any alternate flight options. Click “Buy It” to purchase online with Short’s Travel and a Travel Consultant will apply the unused ticket credit.




We have found your requested flight!

Fares are subject to change, and are not guaranteed until purchased, so book now!


Original airfare: \$244 - Airfare we found: \$240 = Savings of \$4!

Requested Flight Use FindIt® to check for unused tickets credits and book with Short’s Travel


 United	Tue, Dec 16	UA 6383	DEN - SLC	8:36A - 10:10A	1h 34m	<p style="color: green; font-weight: bold;">You have unused ticket credits available for this airline</p> <p style="font-weight: bold; color: blue;">\$239.88</p> <p style="background-color: #0056b3; color: white; padding: 5px; text-align: center; font-weight: bold;">BUY IT</p> <p style="font-size: small; text-align: center;">ECONOMY NO REFUNDS OUT OF POLICY CONTRACTED</p>
	Wed, Dec 17	UA 6292	SLC - DEN	5:40A - 7:16A	1h 36m	

Please select an alternate flight itinerary below.

Alternate Flight Options

 FRONTIER AIRLINES	Tue, Dec 16	F9 573	DEN - SLC	7:39A - 9:00A	1h 21m	<p style="color: green; font-weight: bold;">You have unused ticket credits available for this airline</p> <p style="font-weight: bold; color: blue;">\$152.93</p> <p style="background-color: #0056b3; color: white; padding: 5px; text-align: center; font-weight: bold;">BUY IT</p> <p style="font-size: small; text-align: center;">ECONOMY</p>
	Wed, Dec 17	F9 582	SLC - DEN	6:35A - 7:55A	1h 20m	

How to use FindIt

 [Watch the Video](#)

Add FindIt to your browser

[Chrome](#), [Firefox](#), or [IE 10 or 11](#)