MISSION

To provide, promote and support services that integrate individual health, education for health, prevention of disease, clinical treatment for illness and public health responsibilities consistent with the educational mission of the University.
QUALITY OF CARE

- Fully accredited, since 1989, by the Accreditation Association for Ambulatory Health Care (AAAHC)
- Consistently receives high ratings on the Student Satisfaction Survey

<table>
<thead>
<tr>
<th>Student Satisfaction Survey, Academic Year 2015-16 (1,051 respondents)</th>
</tr>
</thead>
<tbody>
<tr>
<td>97% The Student Health Center is a vital part of the campus community.</td>
</tr>
<tr>
<td>93% My overall needs and expectations were met during this visit.</td>
</tr>
<tr>
<td>94% My overall experience in the Medical Clinics was positive.</td>
</tr>
<tr>
<td>92% My overall experience in Mental Health Service was positive.</td>
</tr>
<tr>
<td>95% My overall experience in Wellness and Health Promotion was positive.</td>
</tr>
<tr>
<td>92% The health and wellness services on campus support my efforts to remain and succeed at LSU.</td>
</tr>
</tbody>
</table>
ACCESS TO CARE

• Assessing and improving the appointment matrix and triage systems in the Medical Clinic and Mental Health Service
• Enhancing unit website
• Conducted a facility study to examine space utilization and formulate future renovation/ expansion recommendations
• Enhancing use of electronic clinic management system, including electronic health records and an online student portal
• Expanded Mental Health Service staff and created a Case Manager position, based needs identified by campus and national data trends
Visits to a primary care clinician, specialist, mental health clinician and registered dietitian are included in the Student Health Fee.

Fees for procedures and ancillary services, including laboratory and diagnostic imaging are low cost.
ELIGIBILITY

- Full-time students and students who are taking 6 hours or more during the Summer Term pay the Student Health Fee as part of their tuition and fees

  *Summer 2016- $90, Fall 2016- $155*

- Part-time students and non-student spouses who elect to pay the fee
HEALTH INSURANCE

• University-sponsored Student Accident and Sickness Insurance Plan with United Healthcare
  • Provides healthcare coverage at affordable rates

| Basic Plan - $2,125 (annual rate, 2016/2017) |

• Considers the Student Health Center a “first choice” facility
• Regardless of insurance coverage, the Student Health Center staff will file courtesy claims, if a student has their information on file. However, the rate of reimbursement depends on the company and should be researched prior to service provision.

Celeste Carney, Insurance Coordinator, 225-578-3304
Insurance questions, assistance with enrollment and claims submittal
HOURS

Fall & Spring Semesters
Monday – Friday, 8:00 AM – 5:00 PM
Saturday, 9:00 AM – 12:30 PM*
*Medical Clinic and Pharmacy only
Hours shift to Sunday, 1:30 PM – 5:00 PM
on home football game days

Summer Term
Monday – Friday, 8:00 AM – 4:15 PM

Information regarding care available after hours is posted at each entrance of the Student Health Center and on our website.
SCOPE OF SERVICES

MEDICAL CLINICS
- Primary Care
- Specialty Clinics
- Pharmacy
- Laboratory
- Diagnostic Imaging
- Physical Rehabilitation

MENTAL HEALTH SERVICE
- Individual Counseling
- Group Counseling
- Anxiety/Depression Management Seminars
- Psychopharmacology
- Eating Disorders Treatment Team

WELLNESS & HEALTH PROMOTION
- Wellness Coaching
- Nutrition Counseling
- Group Programming
- Classes
- Outreach Events
- Volunteer Opportunities
MEDICAL CLINICS
SPECIALTY CLINICS

- Allergy and Immunizations
- Dental Screening
- Dermatology
- Ear, Nose, and Throat
- Ophthalmology
- Orthopedics
IMMUNIZATIONS

REQUIRED
Meningitis (Menveo)
MMR (Measles/Mumps/Rubella)
Td (Tetanus/Diphtheria)
TB (Tuberculosis test) *

RECOMMENDED
Flu (administered in October)
Gardasil (males and females)
Hepatitis A and B

OTHERS AVAILABLE
Allergy Shots
Rabies
Tdap
Typhoid
Varicella (Chicken Pox)

Injection Clinic Hours:
Mon – Thu: 8:30 – 11:00 AM and 1:00 – 3:30 PM
Fri: 8:30 – 11:00 AM

* Required – based on screening results
IMMUNIZATION REQUIREMENTS

To submit forms or check compliance status, visit the Patient Portal.
COMING SOON!

In August, a new pharmacy, The Pharmacy at LSU, will open. There are some exciting improvements, made with students in mind, which you can expect with this change, including an updated space, expanded services and seamless insurance billing.
TIGER HEALTH TOOL KIT

• Multivitamins
• Alcohol-based hand sanitizer gel
• Antibacterial soap
• Disinfectant spray
• Surface disinfectant
• Tissue
• First Aid Kit
  • Thermometer
  • Fever reducer/ pain reliever – acetaminophen, ibuprofen
  • Anti-diarrheal tablets
  • Triple antibiotic ointment
  • Burn relief cream
  • Sterile dressings
  • Assortment of adhesive bandages
SERVICES INCLUDE:

Consultation
Crisis intervention
Individual therapy
Group therapy
Emotional wisdom seminars

<table>
<thead>
<tr>
<th>alcohol/drug abuse</th>
<th>anxiety</th>
</tr>
</thead>
<tbody>
<tr>
<td>depression</td>
<td>disordered eating</td>
</tr>
<tr>
<td>family issues</td>
<td>relationships</td>
</tr>
<tr>
<td>self-esteem</td>
<td>sexual assault</td>
</tr>
<tr>
<td>stress</td>
<td>survival of abuse</td>
</tr>
</tbody>
</table>
SERVICES INCLUDE:

- Campus outreach events
- Wellness coaching and referral
- Group presentations
- Media campaigns and resource room
- Self-defense course for women
- Lighthouse Program
- Volunteer opportunities
ONLINE HEALTH EDUCATION

• Increases the “reach” of health education programming
• Available 24/7
• Allows students to explore personal concerns without fear of embarrassment
• Preferred mode to seek health information
• A national trend
To learn more, visit www.mystudentbody.com, create a username and password and use the code TIGERPARENT.
The MyStudentBody (MSB) Essentials Course is a required comprehensive prevention education course for incoming students. It covers the three most significant behavioral risks new college students face: alcohol, illicit and prescription drugs, and sexual violence.

- Easily defined group
- First semester (actually, the first six weeks) is a crucial time in the academic career of a new student
- Many of the disciplinary incidents involve first-year students
- Many students come to LSU with established high risk behaviors
- An important element in student education, as required by Federal mandates, including Title IX and the Campus SaVE Act
ACADEMIC IMPACTS

Within the last 12 months, students reported the following factors affecting their individual academic performance:

- Stress: 32.7%
- Anxiety: 26.6%
- Sleep Difficulties: 23.6%
- Cold/ Flu/ Sore Throat: 17.1%
- Work: 15.6%
- Depression: 14.7%
- Internet Use/ Computer Games: 13.6%
- Participation in Extracurricular Activities: 11.0%
- Relationship Difficulties: 10.9%
- Concern for a Friend/ Family Member: 10.3%

Source: National College Health Assessment, LSU, Spring 2015
10. Practice good safety skills – travel in groups, take well-lit pathways, lock doors and windows, protect personal info online.

9. You don’t have to gain weight your first year in college. Eat healthy and stay active!

8. It’s normal to feel a little stressed, sad, or lonely at times when making the transition to college.

7. You deserve to be in a healthy relationship, built on mutual respect and trust.

6. You do not have to drink or have sex to have fun at LSU.
5. If you choose to be sexually active, practice safer sex, every time.

4. Getting drunk is not the same as giving someone permission to have sex with you.

3. If you are a survivor of sexual violence there are support resources to ensure your recovery and success.

2. If a friend needs help, it’s better to say something than to be a bystander.

1. There are a lot of professionals here at LSU who want to help you have the best possible college experience!
PARENTS AS PARTNERS

Be clear about expectations.
  Attending class
  Drinking
  Financial responsibility
  Study time vs. social time

Keep open lines of communication.
  How are you doing?
  Do you like your classes?
  Are you feeling overwhelmed?
  What can we do to help?

Familiarize yourself with University resources.