

Amwell is now available to LSU First members 24/7/365!

What is Amwell?

Amwell is a faster, easier way to see a doctor. You can have video visits anytime on your smartphone, tablet, or computer. It's easy to use, private, and secure. It's free to enroll and is covered at 100% after your HRA is exhausted.

Amwell offers:

- Your choice of trusted, U.S. board-certified doctors and therapists
- Peace of mind with a doctor "on call" 24/7 to provide quality care
- Consultation, diagnosis, and prescriptions (when appropriate)

Amwell can be used any time, day or night. It's perfect when your doctor's office is closed, you're too sick or busy to see someone in person, or even when you're traveling.

How do I Sign-up?

1. Download our [iOS](#) or [Android](#) mobile app or visit our [website](#)
2. Fill in the contact information form
3. Set up your username and password
4. Enter your insurance information
5. Service Key: LSUFirst
6. Coupon Code: LSUFirst

What can doctors treat on Amwell?

On Amwell, you can meet with a doctor to receive treatment for:

- colds
- flu
- fever
- rash
- abdominal pain
- sinusitis
- pinkeye
- ear infection
- migraines

You can also see a therapist for ongoing counseling for concerns like depression, anxiety, stress, relationships, and insomnia. Nutritionists are also available for diet and nutrition help.

What is the cost?

Doctor visits on Amwell are covered like a First Choice provider. All visits are covered at 100% after your HRA is exhausted.

When Would I Use Amwell?

- I should probably see a doctor, but can't fit it into my schedule
- My doctor's office is closed
- I feel too sick to drive
- I have children at home and don't want to bring them with me
- It's difficult for me to get a doctor's appointment
- I'm on business travel and stuck in a hotel room

Can I use Amwell when I'm traveling?

Amwell is great when you're on the road for vacation or work. Telehealth is available in most states, but some states do not allow telehealth or prescriptions. For a full list, visit:

<http://info.americanwell.com/where-can-i-see-a-doctor-online>

Who Are The Doctors?

Clinical services on Amwell are provided by Online Care Group – the nation's first and largest primary care group devoted to telehealth. Doctors on Amwell:

- Have an average of 15-years of experience in primary and urgent care
- Are US Board Certified, licensed, and credentialed
- Have profiles, so you can see their education and practice experience
- Are rated by other patients, so you can review and select the doctor that meets your needs