Internet Explorer

Issues:

- There are concerns raised by our B2B customers wherein they mention that the Dell website is not secure and has unsecured content which can lead to potential security compromises on the customer side.
- The other concern pertains to the Security Information / Warning Dialog Box for Mixed content which is displayed during the Punchout session.

Both these issues are related and the explanation is provided below.

Displaying the mixed content popup screen is not exactly an issue, but is solely the result of Microsoft Windows changing the messaging and response in Windows IE 8, which causes confusion for users. Websites have always had and will continue to have mixed content on pages. In most cases, things like images are hosted globally on outside servers and will not be delivered securely, which would be one cause of this type of problem.

The same message appeared in earlier versions of Internet Explorer, however the response was different, which is what is causing this confusion for end users. In the past, they would answer “Yes” to continue to display the non-secured content on the page, and now, they have to click “No” when asked whether they only want to display the secured content on the page.
Workaround

Enable the “Mixed Content” popup window.

Steps:

Click on Tools → Internet Options

In the Internet Options dialog, click the “Security” tab.

Pick the Internet zone that you want to change the setting for and click the “Custom Level” button.
In the Settings area, scroll down to the “Miscellaneous” section and modify the area highlighted in the dialog show below to “Enable” mixed content.

Click on “Yes” for activating the mixed content settings and then click on OK at the bottom.